



Sector_ **Insurance**
Title_ **Optimization of Reporting Processes**

This is a company that is a leader in the Spanish insurance market, with a great diversity of business problem-solvers and of support systems. At the moment that the project was developed, the company had more than 2,500,000 clients, and billings of 2,400 million Euros.

Context of the project

The diversity of business situations and of support systems have led to the fact that the process for financial closings and reporting has become a very complex and laborious task. It is for this reason that, with **everis**' collaboration, the insurance company decided to enter into a project called the "Analysis and Planning for Improvement of the Administrative Processes for Financial Closings and Reporting."

Based upon that analysis, the need for a separation of accounting systems from analytical systems arose, as well as the use of office tools (Excel, Access) for the generation of accounting reports.

Also identified was a set of solutions that should be used in order to implement the improvements identified. Those solutions were prioritized as a function of their importance and the level of their impact, defining an action plan that grouped a set of projects.

Within the initially defined global projects plan, it was decided to undertake in a first phase the development of initiatives regarded as being most critical to the business:

- Structuring of Corporate Reporting, both internal (Management Committee) and external (shareholders and official entities).
- The establishment of analytical processes on SAP (Systems Applications and Products), so as to obtain the dimensions of analysis required for reporting.
- The establishment of the statutory processes on SAP, in support of the multiple accounting plans and principles in reporting.
- Installation of SAP Business Warehouse as the corporate system datawarehouse for the economics/finance area.

Development of the Project

In 2004, the project for the installation of the SAP modules mentioned above was begun.

Despite the usage of ASAP as the methodology for construction, the design focus utilized consisted in the structuring of reporting, in order to find the critical business processes for the generation of such reporting.

The construction of each of the SAP modules has the following objectives:

- Financial accounting: Accounting for each of the economic movements generated from the product applications for life and pensions. To this end, a definition of the basic structure of the information that fed the general accounting processes was needed.
- Analytical Accounting: Segmentation of the results account in accordance with the analytical dimensions of the business (product/commercial). This required the transfer of all accounting methods for revenues and expenses, according to their nature/origin, as registered in the financial results account, to the classes of revenues and costs by nature/destination, which is required for the Analytic Account of Results.
- Financial consolidation: Preparation of financial statements in accordance with accounting principles established by the receivers of the information. This required transferring all of the accounting for balances and results accounts registered in the company accounts to the different plans for consolidation positions and reporting.
- Reporting: Structuring of the generation of information in accordance with the receivers of the information,



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and mechanization of the method for obtaining such information.

Benefits

These modules installed with **everis**' assistance provided different benefits:

- The location of accounting and analytical information within a single database, with no need carry out manual matching between both types of accounting:
- Multi-company
- Multi-GAAP
- Multi UU.NN.
- Improvement in the integrity of the information, and traceability of the operations within the accounting and analytical system.

- Financial and analytical accounting, and consolidation within a single system.
- Automation of validations and matchings.
- Adaptation to the particular needs of each receiver.
- Definition of different scenarios for consolidation, based on a single accounts plan and different accounting principles (IAS, US GAAP, French GAAP...).
- Reduction of manual administrative tasks and of the time taken for the preparation of reports.
- Increased level of detail and quality of economic-financial and management information.
- Trustworthiness of information obtained, deriving from the degree of integration of the information and the computerization of processes.

everis is a multinational company which collaborates with the principal companies in all activity sectors, developing long-term alliances, in order to assist them in achieving their business objectives, through knowledge, talent and information technologies.